

GIS Services Frequently Asked Questions

What are GIS Services?

GIS Services includes products, services, or assistance that is not part of technical support or software installation. These services deliver some of the power, flexibility, and usefulness of the Esri® ArcGIS® platform without requiring you to become a GIS expert.

What is included in GIS Data Update?

This service includes the time necessary to find updated GIS data for your district area, including recent aerial photography, streets, parcels, and water bodies. This data is then integrated with your desktop and mobile maps. (Please note, it may not always be possible to get updated data for all layers.)

This service optionally includes placing aerial photography on mobile devices. This may require purchasing larger memory cards for the mobile devices, locally or from Electronic Data Solutions® (not included in the service). It may also require converting the Sentinel™ GIS database and map to a coordinate system that matches the aerial photo. There are some DataLink™ GIS and Sentinel settings to configure also. These services are all part of the GIS Data Update service. 2 hours, \$250.

What is included in Map Book Creation?

This service includes creating or locating a grid index layer that will be used to generate the pages of the map book, creating a printable map template that you like, and manipulating map symbology and labels so they are readable at the map book's scale. The deliverable is a map book in PDF file format that can be distributed or professionally printed. 4 hours, \$500.

What is included in Online Data Sharing?

This service includes creating a layer package that can be shared with users through ArcGISSM Online. The layer package is a static snapshot of your mosquito control locations and activities. You can define what you would wish to share. We'll also help you set up an ArcGIS Online personal account, including setting up a private group and showing you how to control access to your layer package. The layer package can be used in free Esri software viewers such as ArcGIS® Explorer. 2 hours, \$250.

What is included in sharing Mobile Apps and Services Online?

This service includes creating a web map that can be used to view or collect data using a web browser or smartphone (iOS™, Android™, Windows® Phone). You can define what you wish to share. We'll help you set up ArcGIS Online content, user groups, services, permissions, and we'll host the application. 4 hours, \$500 + monthly service.

What is included in Custom Report Creation?

This service includes creating a custom report using ArcGIS desktop reporting tools. If a standard Sentinel GIS report doesn't cover all of your needs, we can help you use the built-in reporting capabilities to get the report that you want. The deliverable is a report template that can be run on demand. 4 hours, \$500.

What is included in Service Request Email Integration?

This service includes installing a Microsoft Outlook 2010 add-on that can process a formatted email message and create a Sentinel GIS Service Request. Email processing is on-demand and is accomplished by pushing a button and reviewing the information prior to creating the request. By formatted email message, we mean one that is generated by your Website or another software program and that has a predictable structured format. 8 hours, \$1000.

How is pricing determined?

Pricing is based on the estimated amount of time involved. Each service includes specific tasks and deliverables. If your requirements involve more than what is included in these services, please contact us for more information.

Please contact Electronic Data Solutions for information and pricing:

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